



Field Service Technician – ScaleAQ North America, West Coast Office, Campbell River, BC

ScaleAQ is an international aquaculture supply and service company. We provide innovation, technology, and equipment to customers globally in more than 40 countries through 900 staff from our 27 offices.

We are looking for a Field Service Technician to join the ScaleAQ North American team based in our head office in Campbell River, BC.

Your duties and responsibilities would be to:

- Continuously adhere to safe work practices and maintaining a safe work environment on farm (sea-based) sites and in our Scale AQ workshops
- Troubleshoot, repair and install electronic equipment, including antennas, cameras, computers, software and related equipment
- Troubleshoot, repair and install mechanical systems
- Provide technical support and training to customers
- Prepare technical documents
- Maintain professional and technical requirements for the position and contribute to the company ethos of continuous learning and development
- Work in the field up to 80% of your working week
- Perform related duties as required
- Provide on-call support on weekends and statutory holidays on a rotational basis

The qualifications, training and experience required would be:

Essential

- Trade or related training in electrical, mechanical, millwright or IT/computer operating systems
- An ability and willingness to work productively and safely in a challenging marine environment
- The technical competence to read and understand electrical drawings and schematics
- To be motivated to work alone or as part of a team
- The capability to perform troubleshooting procedures
- An ability and willingness to work in the United States
- A valid drivers license [Class 5]

Desirable

- Two years related experience or an equivalent combination of networking, software, mechanical and electrical system
- Working knowledge of both LAN and WLAN protocols
- A Pleasure Craft Operator Card, or other qualification as required
- Knowledge of motor control circuits for FVNR, FVR and VFD

Please submit your resume by Thursday July 14, 2021 to Admin.wcan@scaleaq.com

We thank applicants for taking the time to send in their resumes. All will be given fair consideration. Only those selected for interview will be contacted.

ScaleAQ Field Technician Video:

<https://www.youtube.com/watch?v=FV1x5o5y7ss>